



# HealthSource

## 5.19 Release Notes

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## **Contact Information**

Ciox Health  
120 Bluegrass Valley Parkway  
Alpharetta, GA 30005  
Customer Care Phone Number: 877-358-6939

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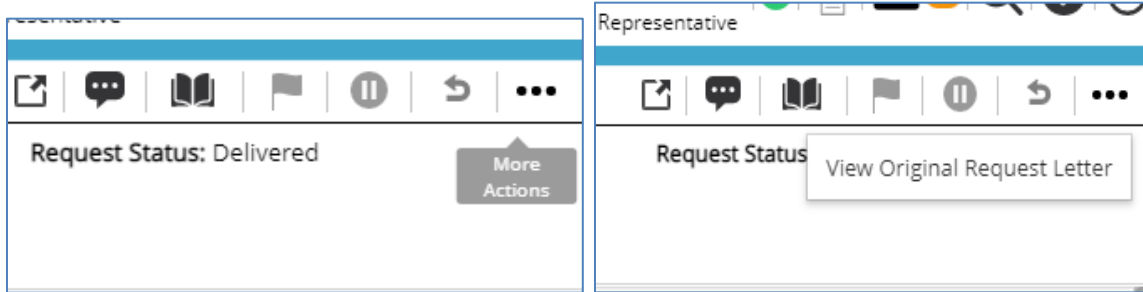
## Parent Pull List available when in Back Office

Few changes have been made to the pull list child request letter to avoid the UADs.

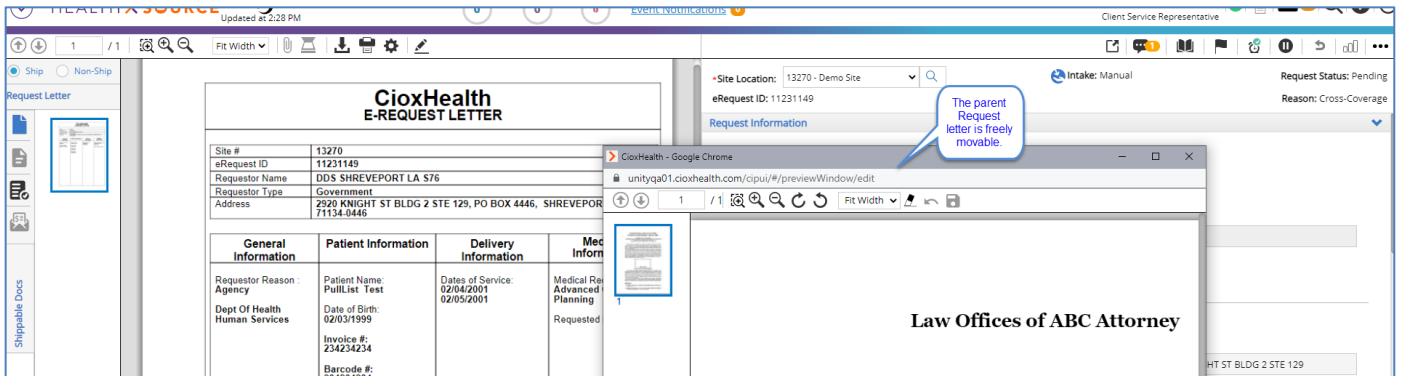
- The parent request letter is no longer attached to the child request letter.
- More information like patient identifiers, Reasons for Requests, Date of Service etc. display on the system generated coversheet.

- The parent request letter can be viewed through the more option (the three dots in upper right)

- The more options to view the parent request letter is available even after the request moves to the Back Office.



- The parent request letter is freely movable there by not covering any request information.



## Logging credit for Express ROI

The Logging donut logic has been changed to give ‘credit’ to a CSR when a request is logged and immediately completed. This process is known as ‘Express ROI’. Previously a CSR did not get ‘credit’ for logging but did get credit for processing the request. Now, a CSR will get one count for logging and one count for processing. The Trend graph logic will also be revised in the future to accommodate this change.



These tasks update the logging performance numbers:

- Logged requests
- Corresponded requests
- ‘express ROI’ requests (Submit and Fulfill from the Submit button dropdown)
- STAT bulk requests

These tasks update the fulfillment performance numbers:

- Fulfilled requests
- Corresponded requests
- ‘express ROI’ requests (Submit and Fulfill from the Submit button dropdown)
- STAT bulk requests

These tasks *no longer* update the fulfillment donuts and graphs:

- Awaiting Delivery
- Certification
- Fulfillment Quality Control
- Recalled



## User Experience & Technical Enhancements

User Type (End-User, Administrator, Technical)	Area	Problem/Error Solution implemented/amended behavior	Reference #
End-User	Correspondence	Correspondence Letter can be created without Delivery method selected  Delivery method is required to create Corr Letters	48943
End-User	Logging - Potential Duplicate	The Submit request button no longer displays causing extra clicks on the Request Letter screen of a potential duplicate request.  The Submit Request button has been added back to the screen.	60960
End-User	EPIC ROI Interface	Cancel is not being sent externally upon a Bulk Cancel in Fulfillment status when Site is not enabled for Fulfillment Cancel Status Update  External publishing now updates the ROI Request status to Cancelled.	61550
End- User	EPIC ROI interface	Request Letter is not being published externally on Pull List child requests.	56743
End-User	EPIC ROI Interface	ROI ID is not cancelled when User enters a MRN that is not configured in Rhapsody.  When an invalid MRN is entered on the request, the ROI ID is removed. A confirmation message displays alerting the User when the MRN is changed	34050
Administration	EPIC ROI Interface	Site Config screen enabled the “Approval for Delivery” status to be checked for publishing, but this status has not been implemented yet.  The “Approval for Delivery” status no longer displays for selection on the Site Config screen	61510
End-User	Fulfillment Donut	Request submissions in Fulfillment QC update the Fulfillment count.  The FQC task was changed to be a different name so FQC submissions don’t update the donut count.	60938

End-User	Pull List - Barcode	<p>Unable to create request when Requester requires alphanumeric barcode patient identifier because Continue button doesn't display.</p> <p>The Continue Button displays when an alphanumeric barcode field exists</p>	61847
End-User	Pull List - Error	<p>Some child requests cannot be opened after creation and give Error: "Unexpected error occurred".</p> <p>A null status will no longer get created.</p>	46939
End-User	Pull List - Request Letter	<p>Request Letter does not display for potential duplicates sometimes.</p> <p>Potential Duplicate request displays the Request Letter</p>	61157
End-User	Pull List - Status	<p>Wrong status "Logging Completed" assigned upon submitting child request from Logging Hold/Exception.</p> <p>The correct status of "Pull/Batch List Complete" is assigned.</p>	52090
End-User	QC In Progress	<p>Requests are not moving to the Back Office/Wired sometimes.</p> <p>Requests that didn't get a Camunda token will continue to the next status</p>	60612
Technical	Technical	Mount path updates	61794
Technical	Patient Restriction	Changes to standardize saving artifact files	61538